

City of West Torrens

Organisational Service Plan

24-25

Our Vision

Committed to being the best place to live, work and enjoy life



Community Life

We support diversity, health and well-being, community cohesion and connections, and create opportunities to learn and enjoy the local area.

We ensure housing, urban development and infrastructure contribute to attractive and safe neighbourhoods, and how we travel in and beyond our area.



Built Environment



Organisational Strength

Council ensures its services lead to quality outcomes and exceptional experiences for our community.

We protect and conserve the natural environment, reuse and recycle resources, support biodiversity and respond to climate change.



Environment and Sustainability



Prosperity

We support jobs, businesses and industries to generate local economic growth and activity.

The Community Plan 2030 is Council's overarching strategic plan that guides Council's priorities over the next decade. The Organisational Service Plan outlines the major initiatives being undertaken by Council each financial year to deliver on the strategic objectives of the Community Plan. Although each initiative has been linked to the delivery of a primary strategic objective, it is recognised that these projects contribute to the achievement of a number of the strategic objectives across the 5 Community Plan Focus Areas.



Strategic Objective CL1 - A diverse, inclusive and welcoming community.

Project:

Complete the development of a City of West Torrens 'Reflect Reconciliation Plan' in partnership with First Nations people.

Lead department: Office of the Mayor and CEO

Supporting departments: Community Services

Delivery date: July 2024 - June 2025

Strategic Objective CL2 - Universal accessibility to facilities and services.

Project:

Develop a public amenity signage design suite.

Lead department: Customer Experience and Engagement

Supporting departments: City Assets, City Property

Delivery date: July 2024 - December 2024

Strategic Objective CL3 - Active and healthy lifestyles for all ages and abilities.

Project:

Support the ongoing establishment and running of the Youth Advisory Committee.

Lead department: Community Services

Supporting departments: Office of the Mayor and CEO

Delivery date: July 2024 - June 2025

Strategic Objective CL6 - Facilitation of community health, wellbeing and safety.

Project:

Establish services/programs in line with the Wellbeing Hub Concept Framework.

Lead department: Community Services

Supporting departments: Strategy and Sustainability

Delivery date: July 2024 - June 2025

Strategic Objective CL7 - Recognition of our unique local cultural identity and heritage.

Project:

Plan and manage the major redevelopment of Thebarton Theatre.

Lead department: City Property

Supporting departments: City Assets, City Development, Community Services, Financial Services

Delivery date: July 2024 - June 2025

Built Environment - Key Projects for 2024/25



Strategic Objective BE1 - An attractive, safe and cohesive urban environment that supports better quality development assessment outcomes, diverse housing choice and compatible non-residential development.

Project:
Undertake a Structure Plan to guide future land use and development of key sites.

Lead department: Strategy and Sustainability
Supporting departments: City Assets, City Development
Delivery date: July 2024 - June 2025

Strategic Objective BE2 - Infrastructure that meet the needs of a changing city and climate.

Project:
Finalise the City of West Torrens Stormwater Management Plan.

Lead department: City Assets
Supporting departments: City Operations, City Property
Delivery date: July 2024 - January 2025

Strategic Objective BE4 - A variety of indoor and outdoor sport, recreation and community facilities and open spaces.

Project:
Manage the staged major redevelopment of Richmond Oval.

Lead department: City Property
Supporting departments: City Assets, City Operations, Community Services, Financial Services, People, Procurement and Safety
Delivery date: July 2024 - June 2025

Project:
Finalise the Masterplan for Kings Reserve.

Lead department: Community Services
Supporting departments: City Assets, City Operations, City Property, Community Services, People, Procurement and Safety
Delivery date: July 2024 - June 2025

Project:
Plan for community center upgrades to facilitate relocation of Thebarton Community Centre user groups.

Lead department: City Property
Supporting departments: City Assets, City Development, Community Services, Financial Services
Delivery date: July 2024 - June 2025

Project:
Finalise masterplan and design documentation for a new lawn bowls facility at Lockleys Oval.

Lead department: City Property
Supporting departments: City Assets, City Development, Community Services, Financial Services, People, Procurement and Safety
Delivery date: July 2024 - June 2025

Prosperity - Key Projects for 2024/25



Strategic Objective P2 - Optimise the benefits of local activity and key employment precincts.

Project:

Deliver the vision, guiding principles and objectives for the Henley Beach Rd Visioning project.

Lead department: Strategy and Sustainability

Supporting departments: City Assets, City Development, Office of the Mayor and CEO

Delivery date: July 2024 - December 2024

Project:

Finalise Employment Lands investigations.

Lead department: Strategy and Sustainability

Supporting departments: City Development

Delivery date: July 2024 - June 2025

Strategic Objective P3 - Economic development through innovation, collaboration and investment and connections between businesses and the community.

Project:

Review the City of West Torrens Economic Development Plan.

Lead department: Office of the Mayor and CEO

Supporting departments: Strategy and Sustainability

Delivery date: July 2024 - June 2025

Environment and Sustainability - Key Projects for 2024/25



Strategic Objective ES2 - Reduce the City's impact on the environment.

Project:

Identify a cost effective electricity contract which supports Council's decarbonisation goals.

Lead department: Strategy and Sustainability

Supporting departments: City Property, Office of the Mayor and CEO

Delivery date: July 2024 - June 2025

Strategic Objective ES3 - Prepare for and respond to the challenges of a changing climate.

Project:

Develop an information manual to guide staff and contractors on protecting the environment, enhancing sustainability and building resilience to climate change.

Lead department: Strategy and Sustainability

Supporting departments: City Assets, City Operations, City Property

Delivery date: July 2024 - June 2025

Strategic Objective ES4 - Open spaces that foster the natural environment, support biodiversity and encourage people to spend time outdoors.

Project:

Undertake detailed design for the redevelopment of Keswick Creek into open space.

Lead department: City Assets

Supporting departments: Strategy and Sustainability

Delivery date: July 2024 - June 2025

Strategic Objective ES5 - Protect and expand the urban forest.

Project:

Review Council's Tree Strategy.

Lead department: City Operations

Supporting departments: City Assets, Office of the Mayor and CEO, Strategy and Sustainability

Delivery date: July 2024 - June 2025

Organisational Strength - Key Projects for 2024/25



Strategic Objective OS2 - Customer experience and community are at the center of our considerations.

Project:
Investigate options for a Customer Relationship Management System.

Lead department: Information Services
Supporting departments: Customer Experience and Engagement
Delivery date: January 2025 - June 2025

Strategic Objective OS3 - High levels of governance, transparency and integrity.

Project:
Finalise the review of Council's Community Plan.

Lead department: Strategy and Sustainability
Supporting departments: All departments
Delivery date: July 2024 - November 2024

Project:
Review Council's Community and Corporate Planning Framework.

Lead department: Office of the Mayor and CEO
Supporting departments: Strategy and Sustainability
Delivery date: July 2024 - December 2024

Strategic Objective OS6 - A workforce that meets current needs and plans for future needs.

Project:
Develop a Workforce Plan.

Lead department: People, Procurement and Safety
Supporting departments: All departments
Delivery date: July 2024 - June 2025

Strategic Objective OS8 - Our community can communicate and meaningfully engage with Council.

Project:
Develop a City of West Torrens Communications and Engagement Strategy.

Lead department: Customer Experience and Engagement
Supporting departments: All departments
Delivery date: July 2024 - December 2024

Strategic Objective OS9 - Technology as a tool to help innovate how we interact with each other and our community.

Project:
Implement a Cyber Security Policy and an overarching Cyber Security Management System.

Lead department: Information Services
Supporting departments: Executive, Governance and Risk
Delivery date: July 2024 - December 2024

Project:
Develop an Information Services Roadmap that helps ensure information and technology investments align with Council's goals.

Lead department: Information Services
Supporting departments: Executive, All Departments
Delivery date: October 2024 - March 2025