

Visiting the City of West Torrens



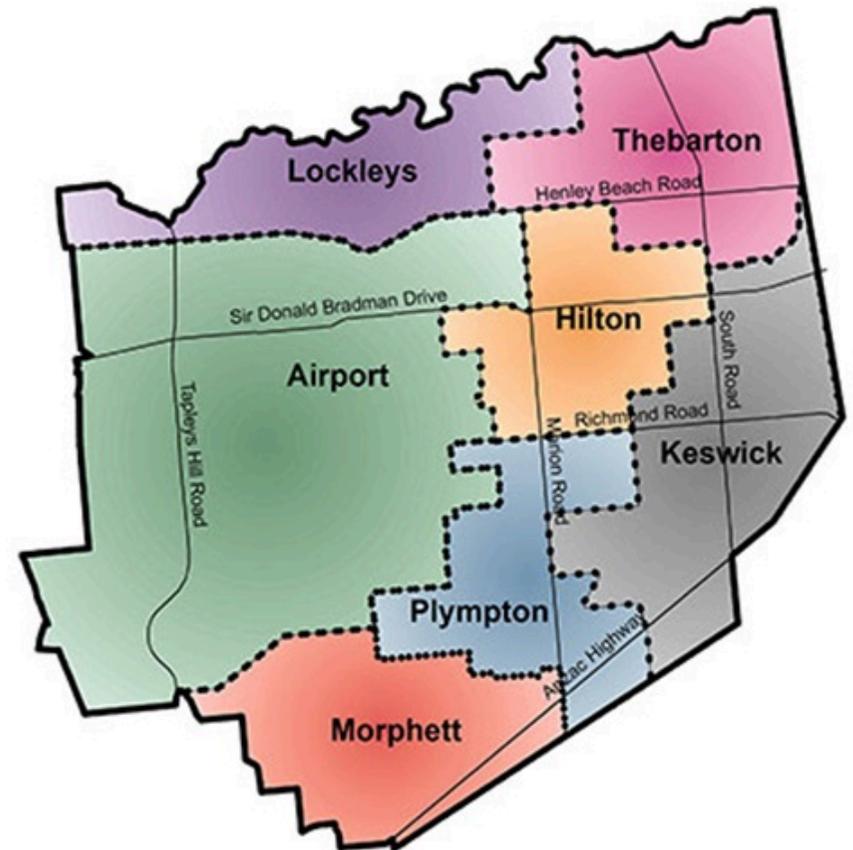
About this document

- This document was designed to assist people in preparing for a visit to the City of West Torrens Civic Centre.
- This may help someone to know what to expect ahead of time.
- Photos are included to show what different areas look like.
- You can read this document before your visit to learn about the Civic Centre.
- This includes information about access, services and staff.
- If reading to someone, help the person to understand key points.
- You can download this document onto a computer or device so you can bring it with you.





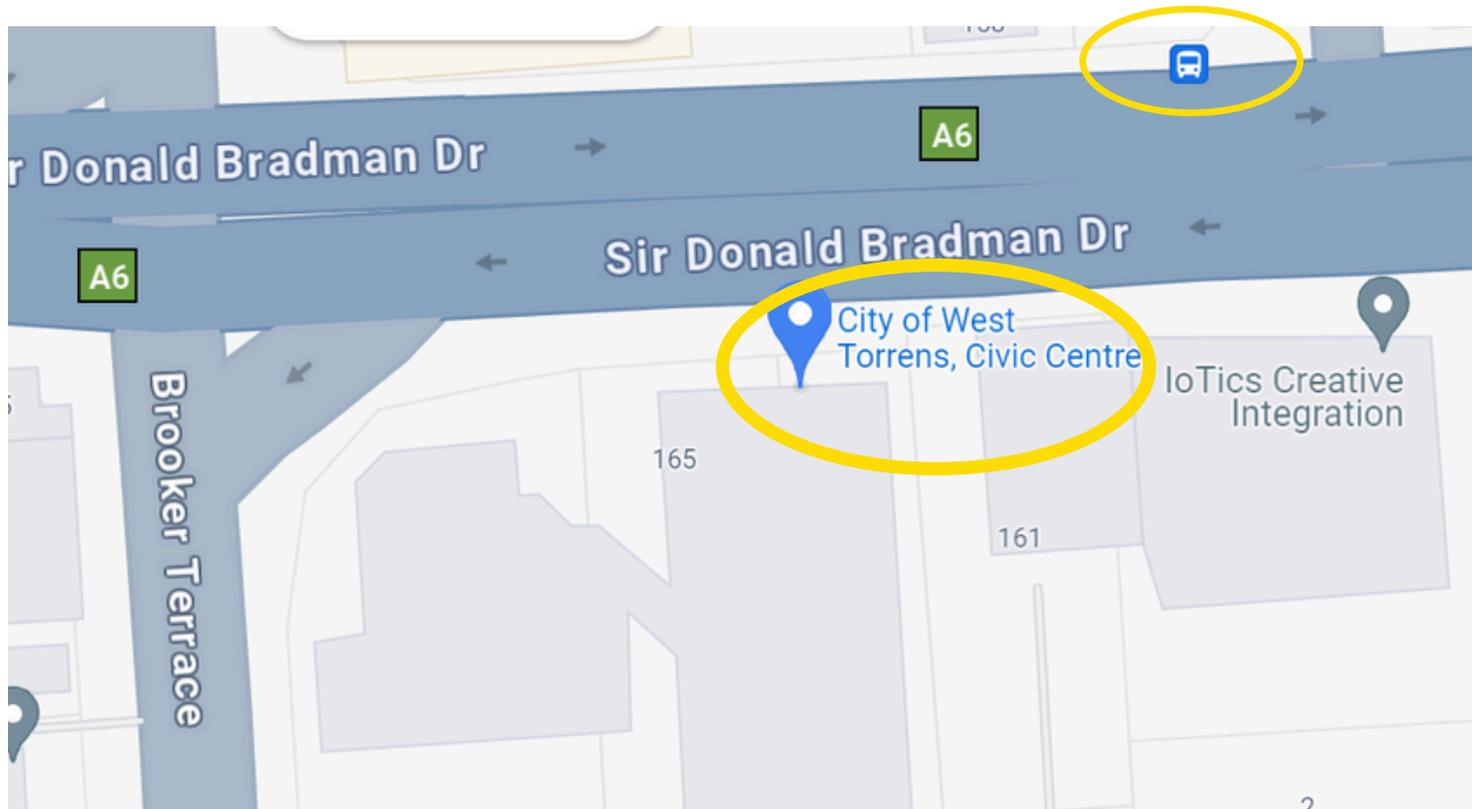
This is the City of West Torrens Civic Centre.
It is located at 165 Sir Donald Bradman Drive, Hilton 5033.



The Civic Centre is the main council reception for people that live in West Torrens.



You can check the City of West Torrens [website](#) for more information about the Civic Centre opening hours.



There is a bus stop nearby on Sir Donald Bradman Drive.



This is the building entrance from Sir Donald Bradman Drive.



There is a carpark behind the Civic Centre that you can access from Brooker Terrace. There are accessible parking spaces close to the entrance.



This is where you enter the Civic Centre from the car park. There are signs telling you where to go.



This is the Civic Centre foyer. There is an access ramp and more signs telling you where to go.



This is the entrance to the Council chamber.



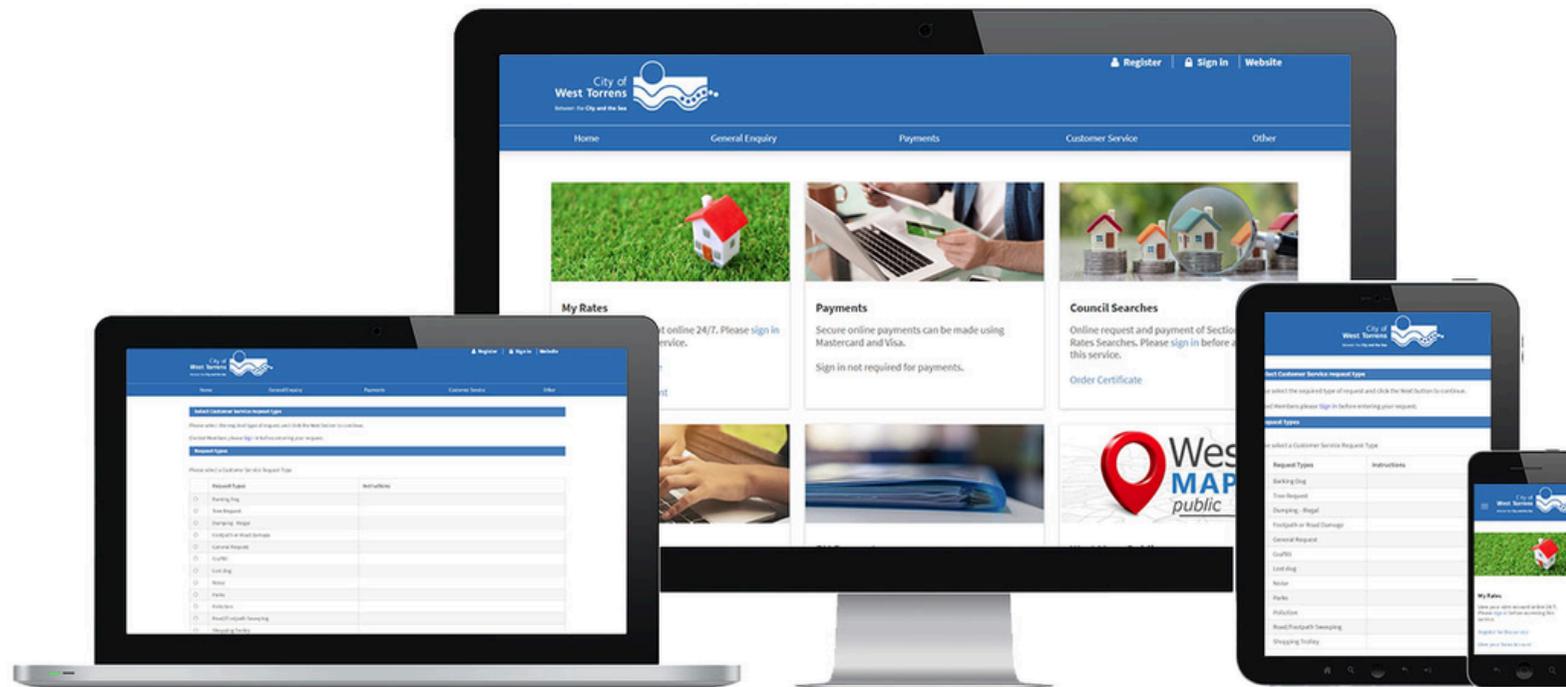
You can talk to someone at the Civic Centre about rates, animals, rubbish, trees and other council services.



This is the customer service counter.
There are communication tools available.



Next to the service counter is a public computer. You can use this to pay for your rates, dog registration and to access the PlanSA website.



You can also contact the Council through live chat, email, SMS, social media and the My Local Services app. You can find out more on the Council [website](#).



There are toilets at the Civic Centre including an accessible toilet.



We look forward to seeing you soon.

